# **BIJOY KRISHNA GIRLS' COLLEGE**

## NAAC AQAR (2022-23)

CRITERION II - TEACHING-LEARNING AND EVALUATION 2.7.1 STUDENT SATISFACTION SURVEY

For the NAAC AQAR (2022-23), Students Satisfaction Survey (SSS) was conducted among the students of the college through the college website. The questionnaire has been framed based on NAAC guidelines. Students have rated the question in a scale of 0 to 4. The summary is displayed on the college website and it is also presented in the IQAC meeting.

#### NUMBER OF RESPONSES RECEIVED FOR THE (SSS) SURVEY = 284

SN	QUESTIONNAIRE	Score		
	OVERALL AVERAGE SCORE 3.25			
1	How much of the syllabus was covered in the class?	2.88		
2	How well did the teachers prepare for the classes?	3.24		
3	How well were the teachers able to communicate?	3.56		
4	The teacher's approach to teaching can best be described as	3.04		
5	Fairness of the internal evaluation process by the teachers.	3.51		
6	Was your performance in assignments discussed with you?	3.25		
7	The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.	3.19		
8	The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.	3.08		
9	The institution provides multiple opportunities to learn and grow.	3.24		
10	Teachers inform you about your expected competencies, course outcomes and programme outcomes.	3.42		
11	Your mentor does a necessary follow-up with an assigned task to you.	3.23		
12	The teachers illustrate the concepts through examples and applications.	3.55		
13	The teachers identify your strengths and encourage you with providing right level of challenges.	3.34		
14	Teachers are able to identify your weaknesses and help you to overcome them.	3.23		
15	The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.	3.19		
16	The institute / teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences	רכ כ		

ιu	пе полице/ цеаснего изе оциент сентно техного, оист ао ехрепениатеатниу, рагистрание театниу ани ргометт олину технологодео тог еннанскиу театниу
17	Teachers encourage you to participate in extracurricular activities
18	Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.
19	What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.
20	The overall quality of teaching-learning process in your institute is very good.
21	Give three observation / suggestions to improve the overall teaching – learning experience in your institution. (Some Notable Suggestions)
	1) na
	2) na
	3) na
	4) Teachers should communicate with the students.
	5) Semester fees should be reduced
	6)
	7)
	8)
	9)
	10)
	11)
	12) Finish the chapter carefully
	13) Give our very much sums
	14) Please detail the topic
	15) This institute is very good and more than I expected
	16) Some tough subjects are more better if you more pressurize them
	17) Everything else is fine
	18) Quality of printing machine and computers need to be improved
	19) Quality of printing machine and computers need to be improve

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	3.42
	3.33
	2.67
	3.29

20) They explain everything very well

21) Encourage us in everything

22) I don't think they needs any kind of improvement..They perform their duties well enough

23) Plz improve computer and printer machine ....

24) Quality of printer and computer need to be improve

- 25) Completion of necessary practical assignment on time
- 26) Teachers are encourage us to participate in every type of seminar, Traditional programs, etc
- 27) Our teachers are very supportive
- 28) Teachers are illustrated the concepts through the example

29) Our teacher's are encourage us

- 30) They are developed our skills by there experience
- 31) Our Institute are very humble to all student
- 32) Canteen good improve
- 33) Library book stalk
- 34) Festivals
- 35) Use the technical system if it's needs
- 36) Teachers teach us very carefully
- 37) Teachers are very friendly with us
- 38) Bijoy Krishna girls college teacher's always fully help us
- 39) Overall very good
- 40) Very well
- 41) The institution to makes students life grow.
- 42) Always fair internal
- 43) always Syllabus are covered in the class

44) Improves your communication skill

- 45) Clear concept gives us with example
- 46) Understand every student mentality
- 47) Nothing
- 48) Nothing
- 49) Nothing
- 50) Teacher should come in the class on time
- 51) Nothing else
- 52) Nothing else
- 53) Teacher's should come in the class on time
- 54) Nothing else
- 55) Nothing else
- 56) By using illustrations and modern technologies such as computers helps in understanding better
- 57) Communicating with students every time by knowing their weakness
- 58) Helping students to study better by supporting them
- 59) Nothing
- 60) Nothing
- 61) Nothing
- 62) Very good
- 63) Good
- 64) Multiple opportunities to learn and grow
- 65) Helpul stuff
- 66) Encarge us to improve our study

- 67) Teacher's should ask questions one by one
- 68) Teacher's should communicate with all of the student
- 69) Teacher's should able to know our weakness and help us to overcome it
- 70) Computer
- 71) Sports
- 72) Study
- 73) Our classrooms need a clear white board, and some good markers.
- 74) Most of the fans are not working, it needs to be replaced.
- 75) No suggestions is required for our college
- 76) Encourage us to improve our study
- 77) Multiple opportunities to learn and grow
- 78) Helpful office staff
- 79) Our institution is too good
- 80) Teacher's are always help us with their best
- 81) No suggestions required.
- 82) It would be better if teachers covers our syllabus on/before time.
- 83) It would be better if teachers tell us the important concepts and topics from our syllabus instead of explaining or making us write the unnecessary topics.
- 84) We would be grateful if teachers tell us some side ways income opportunities along with our academic course.
- 85) May be the communication process could be more effective.
- 86) It would be better if teachers covers our syllabus on/before time.
- 87) Rate ful if teachers tell us some side ways income opportunities along with our academic course.
- 88) No suggestions required
- 89) Fan
- 90) Drinking water

91) No

92) No suggestions required

93) There should be use of digital board

94) Fans and lights doesn't work sometimes

95) Many books are kept as reserved in central library and we can't take that to home for study

96) No sugesstion required

97) They should teach us by taking time

98) They should behave with us frankly

99) The institution should increase their all fecalities

100) Helpfull office stuff

101) Good study meterial

102) Best teachers

103) Nothing

104) Nothing

105) Nothing

106) No suggestions required

107) My Experience is really good .

108) I fully satisfied with the teaching process

109) Hope it will be more better than now

110) Teachers are very helpful.

111) The institution provides multiple opportunities to learn and grow.

112) Teachers are very helpful.

113) The institution provides multiple opportunities to learn and grow.

114) Many of the books in central library is reserved

115) Fan and light does not work sometimes

- 116) We don't get drinking water in our department often
- 117) No suggestions required
- 118) No suggestions required
- 119) No suggestions required
- 120) No suggestions required
- 121) I satisfied with the teaching progras
- 122) I hope it's will be better more than better day by day
- 123) And all teachers allso help ours
- 124) No suggestions required.
- 125) No suggestions required
- 126) Teachers encourage there student
- 127) The Institutions provide multiple opportunity to learn and grow
- 128) The overall teachers are Very good
- 129) No water in the college Bathroom
- 130) Fans and light does not work in our Department
- 131) Can not write on college Board
- 132) It would be better if the teachers completes the syllabus on time
- 133) It would be very effective for students if teachers uses smart/modern devices like computers, projector to teach us
- 134) It would be beneficial for students if teachers also discuss about how do you become financially freedom
- 135) Time maintaining
- 136) Extra class
- 137) More explanation

138) Time maintaining

139) Extra class

140) More explanation

141) Explaining thoroughly a topic

142) ..

143) Don't want to give

144) The teacher's must be helpful

145) The teaching technique is very good

146) It would be batter if teachers tell us the important concepts and topics from our syllabus instead

147) It would be batter if the teachers will not able to take classes then inform us as early as possible

148) Greatful if teachers tell us some side ways income opportunities along with our academic course

149).

150) Give enough notes

151) Keeping class time correct

152) .

153) Well there is absolutely nothing to tell them to improve because each and everything is very attentively done

154) Students are usually attracted to ICT tools or like projectors if teachers increase the usage of such tools then I think we'll get mot interest on it

155) And one thing always try to communicate with all kinds and all students with every standard like last benchers average students and toppers to because sometimes toppers or first benchers get much attention which the back benchers didn't get .

156) Teachers encourage there student.

157) The institution provide multiple opportunity to learn and grow.

158) Overall teachers are very good.

159) Teachers encourage there student.

160) The institution provide multiple opportunity to learn and grow.

- 161) Overall teachers are very good.
- 162) No suggetions are required
- 163) No suggestions are required
- 164) Encourage all students.
- 165) Identify students weakness.
- 166) Teachers encourage there student.
- 167) The institution provide multiple opportunity to learn and grow.
- 168) Overall teachers are very good.
- 169) Teachers behaviour are good
- 170) They are much helpful
- 171) They worked hard??
- 172) It would be better if teacher will give lectures in English also.
- 173) It would be better if teacher will complete the syllabus before the exam.
- 174) Very grateful if teacher will give us outside knowledge except academic
- 175) Pani aana chahiye
- 176) Blackboard Naya hona chahiye jisse ache se dekh paye
- 177) Fan acha hona chaiye
- 178) Suggestions is required.
- 179) Very polite behaviour
- 180) Usage of technical tools if it's need
- 181) Teachers are very friendly with us
- 182) Notice all weak students
- 183) Help them
- 184) Motivated people

185) Notice all weak students

186) Help them

187) Motivated people

188) Regularity in attendance of the teachers should be improved

189) Relation between students and teachers in class teaching should be improved

190) Number of tutorial class should be increased

191) Improvement of lab instruments

192) Motivate weak students

193) No suggestion is required

194) It would be better if teachers covers our syllabus on/before time.

195) It would be better if teachers tell us the important concepts and topics from our syllabus instead of explaining or making us write the unnecessary topics.

196) We would be grateful if teachers tell us some side ways income opportunities along with our academic course.

197) Interaction with students

198) Classes as schedule that's already been given

199) Good interaction between teachers and students

200) Format of answering questions should be explained in detail

201) Extra classes should be taken to properly explain the difficult sections.

202) The teachers can use other languages also to teach other than Bengali

203) The teachers should interact more with the students

204) Overall teaching us good

205) Use better graphics and visual media to engage students well.

206) Try to reach every student and ask for their doubts.

207) Make teaching a to way interaction.

208) Teacher should also explain chapters in English.

209) Sometimes teacher use some Bengali words which becomes very difficult for me to understand as I m a non Bengali student while teaching.

210) Overall teaching style of teacher is good.

211) Well Satisfied

- 212) To a great extent
- 213) Always effective
- 214) I don't want to give any suggestions to improve the overall teaching coz the teaching process is good.
- 215) Teachers should not attempted quick process while teaching.
- 216) Teachers have to observe students if they understand or not.
- 217) Teachers should have to analyse students perfect through a class teacher during a month atleast.
- 218) Teachers should not attempted quick process while teaching.
- 219) Teachers have to observe students if they understand or not.
- 220) Teachers should have to analyse students perfect through a class teacher during a month atleast.
- 221) Teachers should not attempted quick process while teaching.
- 222) Teachers have to observe students if they understand or not.
- 223) Teachers should have to analyse students perfect through a class during a month atleast.
- 224) The teaching style should be changed a little.
- 225) Explaining with time helps us to understand.
- 226) It is very good to study each chapter with some importance.
- 227) The board is not good
- 228) Some time we can't get drinking water from our building
- 229) Fans are really in poor situation
- 230) Teacher should not always speak in bengali for bengali student, they must also speak English.
- 231) Sometimes teacher use very hard words in bengali which causes confusion for us

232) Overall teaching style of teacher is good

233) Good

234) Good

235) Good

236) Good

237) Good

238) Good

239) Providing notes in both languages English and Bengali

240) Providing notes in both languages i. e. English and Bengali

241) Audio-visual education structure should improve

242) Nothing to suggest.

243) Include audio-visual study.

244) Include small quiz contests on academic syllabus for better performance.

245) Include excursions once in a year for recreation

246) Introduction of audio visual classes

247) Organizing educational tours

248) Organizing quiz based on syllabus

249) good teaching

250) Take regular classes

251) If any class is cancelled, inform us in advance

252) Use better graphic and visual media to engage students well.

253) Try to reach every student and ask for their doubts.

254) Make teaching a two way interaction.

255) Increase the use of ICT Tools

256) Notes should be given in Bengali

257) Notes should be geven in Bengali

258) Note should be given in Bengali.

259) Behaviourial pattern

260) Disciplinary manner

261) Quality

262) Notes should be provide in bengali version

263) Notes should be provide in bengali version

264) nothing

265) Nothing to say

266) nothing

267) Provide notes

268) Provide notes

269) Provide Notes

270) Provide notes

271) Provide notes

272) Providing notes

273) Provide notes

274) The teaching process of the mathematics department of bkgc is very good.

275) Provides notes

276) Provide notes

277) Providing notes

278) Complete the whole syallabus

279) Provide notes

280) Student centric methods can be use at a great extent.

281) Take classes on time

282) Communicate

283) My observation is too good

284) Nothing

285) Nothing

286) Nothing

287) Provided notes

288) The quality of teaching is very good.

289) Provide the notes

290) More certificate oriented courses/extracurricular activities which will help us in future

291) Avail railway concession for students

292) Provide notes

293) Promote plant growth in our department with a good encouragement

294) The transport system to reach the college should be improved.

295) The dead or dying plants matter throughout the campus.

296) Providing notes

297) Providing notes

298) Nothing

299) Nothing

300) Nothing

301) Be more effective

302) Be more well wisher

303) Keep the campus clean

304) Teachers are very helpful.

305) College campus is too good

306) Canteen's foods are not so good

307) If teachers came to class on time

308) Teachers please take our classes

309) We need more communication with teachers

310) Very Deciplined

311) Reduction of noise

312) More teaching hours

313) Comparative studies and more field and research work

314) Reduction of noise from traffic and near by market

315) Noting

316) Nothing

317) Nothing

318) Nothing

319) Providing Notes

320) I think my college gives me all the things that i want...

321) I mostly appreciate my all teachers when they teaching us.. I'm very blessed.. respected my all teachers..

322) Mostly i say about our college library.. library gives me all my subject oriented books that i want.. but sometimes we can't find those books that i mostly want.. so i request to my all respected teachers and library teachers kindly increase various types of books like mediaeval Europe oriented books.. those books i really want ???.. Thank you..

323) Sometimes we feel that some of teachers are doing favoritism with some students...it will not happen there

324) Some teachers are very much kind Full and motivated us for extra curriculum

325) Sometimes we feel that some of teachers are doing favoritism with some students...it will not happen there

 326) Some teachers are very much kind Full and motivated us for extra curriculum

327) Teacher should be more concerned about weak students.

328) ??? ????? ???????

330) Nil.

331) Nil.

332) Nil.

333) Nothing

334) Nothing

335) Teachers should promote industry experience and working

- 336) Teachers should be regular and teach subjects through and follow the pattern of the syllabus
- 337) Teachers should encourage social as well as political aspects of the society
- 338) Very good teaching
- 339) Other courses are good
- 340) Teachers behaviour good
- 341) Projector required
- 342) The overall quality of teaching-learning process in our Institute is very good.
- 343) Teachers encourage us to participate in extracurricular activities.
- 344) Teachers are able to identify our weakness and help us to overcome them.
- 345) Teachers should be more humble towards students
- 346) The fees are too high .. decent it
- 347) More excursions and visual representation
- 348) Teacher's need to be more humble
- 349) More competitive activities

350) More sports

351).

352).

353).

354) Teachers should connect emotionally with students

355) Do not make fun of students' shortcomings . They should understand our problems

356) Do not insult students in front of the whole class or teachers

357) Overall is good

358) Overall is good

359) Very effective

360) Always fair

361) Vary kind

362) To improve communication

363) To improve communication.

364) Teaching learning process are good.

365) I get a lot of help from the teachers.

366) Assignment performens is discussed by the teacher.

367) They should communicate with all kind of students

368) They should give some study meterial to us

369) take the classes on time

370) Good

371) Good

372) Good

373) Need a projector

- 374) Need a projector in a class
- 375) Need a perfect library
- 376) Good college
- 377) Need a play garden
- 378) Need a play garden
- 379) Need a Play garden
- 380) sufficient book in the library
- 381) Need a bengali version book in a library
- 382) Nead a projector in a class
- 383) Need a bengali version book in a library
- 384) Very Good College
- 385) Need a proper library
- 386) I suggest to respectively teacher that please bst support
- 387) Institution system is very poor
- 388) Some teacher's voice are very low .we request please use the microphone.
- 389) Some teachers voice are very low, we request please use the microphone..
- 390) Some teachers voice are very low ,we request please use the microphone.
- 391) I have no suggestions
- 392) I have no suggestions
- 393) I have no suggestions
- 394) I have no suggestions
- 395) I have no suggestions
- 396) I have no suggestions

397) Some teachers voice are very low.

398) Some teacher's voice are very low,

399) Some teachers voice are very low, we are requested please use the microphone.

400) Some teachers voice are slow.we request please use microphone.

401) Need a Bengali version book in the library

402) Need a projector in the class

403) I have no suggestions

404) I have no suggestions

405) I have no suggestions

406) I have no suggestions

407) I have no suggestions

408) I have no suggestions

409) I have no suggestions

410) I have no suggestions

411) I have no suggestions

412) I have no suggestions

413) I have no suggestions

414) I have no suggestions

415) Bijoy krishna Girls College Best

416) Our College is very good

417) our teacher is excellent

418) Our College processing and maintenance very well

419) Very good

420) Very Good

- 421) Our teachers always help us.
- 422) When our teachers explained to us very carefully.
- 423) Every one always follows The rules of our college
- 424) No needed
- 425) Play garden
- 426) Bkgc is the best college for girls they gave a good classess to honours student
- 427) I'm highly glad to admission that college
- 428) Bkgc is the best college for honours student
- 429) Sufficient books on the library
- 430) Proper library books
- 431) Projector screen
- 432) It is a good institute
- 433) It is a good institute.
- 434) Thank you.
- 435) Attendance
- 436) ",
- 437) "
- 438) Attendance
- 439) ...
- 440) ...
- 441) Please take semester fee less
- 442) Please give our rail concession as soon as possible, office employer behavior is very bad
- 443) Everything else is fine
- 444) Give some extra classes

445) Regular examination

- 446) Outdoor study
- 447) Well learning improvement
- 448) Sometimes teacher use very hard words in bengali which causes confusion for us
- 449) Overall teaching style of teacher is good
- 450) Communication skills should be good.
- 451) Need a projector in the class
- 452) Very good
- 453) Very good
- 454) Good
- 455) Class infrastructure in not good
- 456) Class was not properly clean
- 457) Classroom doesn't have proper wall
- 458) Class infrastructure in not good
- 459) Class was not properly clean
- 460) Classroom doesn't have proper wall
- 461) Class infrastructure is not good
- 462) Class was not properly clean
- 463) Classroom doesn't have proper wall
- 464) Good college
- 465) Class a kono partition wall nai
- 466) Class ar interior valo na
- 467) Outdoor study

468) Online classes

- 469) Provide more study material
- 470) Out door study
- 471) Provide more study material
- 472) Regular examination
- 473) Outdoor studies
- 474) More extra classes
- 475) More education discussion
- 476) Outdoor studies
- 477) More extra classes
- 478) More education discussion
- 479) Outdoor Studies
- 480) More extra class
- 481) Need clean bathroom .
- 482) Play garden
- 483) Good
- 484) Good
- 485) They should understand our problems
- 486) They should understand our shortcomings and guide us in a good way
- 487) They should not humiliate the students in front of others
- 488) Very good
- 489) Our teacher teaching is very good
- 490) Teacher always use ITC tools for teaching
- 491) Our teacher behavior is very good

492) Teaching process is good

- 493) Their behavior is very friendly
- 494) Our teachers always guide us
- 495) To increase practical classes
- 496) Good behavior
- 497) To enhance the interaction poress between teacher and student
- 498) Teachers have to emphasize the teaching from books.
- 499) It will be good to enhance the intraction process between teacher and students.
- 500) It will be better if teachers would make the practical classes more presentable.
- 501) Need more practical classes
- 502) Need more interaction with teacher
- 503).
- 504) Teachers' caring skill for students are good
- 505) To enhance the interaction process between students and teachers
- 506) To enhance more practical classes
- 507) more practical classes
- 508).
- 509) Need more interaction with teacher
- 510) We need more practical classes
- 511) Our respected teachers always guide us
- 512) Teaching process very well
- 513) To enhance the interaction process between teacher and student
- 514) It will be better to initiate Induction programme in proper guidence

טוטן ובמטובו אוטעוע בוויףוומאצב נווב נבמטווווץ פוטנבאא וטווו טטטגא

- 516) To enhance the interaction process between teacher and students
- 517) We need more practical class
- 518) To initiate more induction program for more guidance
- 519) We need more practical classes
- 520) We need more classes
- 521) We need more books
- 522) We need more practical classes.
- 523) We need more classes.
- 524) We need more books.
- 525) We need more practical classes.
- 526) Need more interaction with teacher.
- 527) To initiate more induction program for proper guidance in future
- 528) Need more practical classes if possible
- 529) Proper guidance
- 530) Need more induction programme if possible
- 531) We need more practical classes
- 532) We need modification of practical class rooms and need more practical specimens
- 533) More induction program for proper guidance
- 534) Teaching process good
- 535) Behaviour good
- 536) I want more practical classes
- 537) To enhance more interaction program between teacher and student
- 538) Need more practical classes if possible

- 539) To initiate more induction program for proper guidance
- 540) Need more practical classes if possible
- 541) Proper guidance
- 542) Need more induction program if possible
- 543) We need more presentable practical classes.
- 544) To initiate some induction program for proper guidance.
- 545) Lack of some specimen.
- 546) We need more practical classes.
- 547) We need more books.
- 548) We need more effective theory classes.
- 549) We need more effective, examplebase theory classes.
- 550) We need ebook or pdf of well known book for better know the concept.
- 551) We need more guidance for future study.
- 552) We need more practical class
- 553) We need more books
- 554) We need more theory class
- 555) We need more books for our study.
- 556) We need more practical classes.
- 557) We need more theory classes.
- 558) Need more practical classes from the starting of the semester, it becomes very hectic & stressful for us to complete everything at the endll
- 559) Need more microscopes in laboratories , students start arguments over who'll use it first
- 560) We'll appreciate it if teachers add funny examples while teaching. It helps us to be comfortable with each other and connect more (with respect)
- 561) Everything is good
- 562) Good quality benches needed

563) Most of teachers are cooperative and punctual

564) Outdoor study

565) To be a good human being

566) Good student

567) Respect all

568) To be a good humen

569) Good student

570) Respect all

571) To be a good human

572) Good students

573) Respect all

574) To engage with the students by proper communication and understanding language

575) Teachers must have to encourage students for life goals and part time jobs

576) Don't force students for study purpose

577) teachers should not humiliate students in front of the whole class

578) Teachers should be soft towards students so that students can fully express themselves to teachers

579) I have learn many skills

580) Our Institution is so much advanced

581) I can use the computers and recorder also

582) Teaching techniques are very poor, we don't have a smart board as well like other departments do, in the Microbiology department

583) The college should decrease our semester fees because we pay nineteen thousand rupees per semester and there's like maximum 5-6 practical classes in the duration of a semester

584) Most of the classes are cancelled, there is no regularity, punctuality in teachers, Rooms allotted to our departments are two in number and are very small. thorough improvement is needed for the department of Microbiology

585) More Online classes

586) More extra class

587) Online class

588) Excursions

589) Enhancing persuasive skills

590) Online class

591) Excursion

592) Enhancing persuasive skills

593) Online class

594) Excursion

595) Enhancing persuasive skills

596) Workshops must be done in every subjects.

597) Weekly exams can also help us immensely.

598) Job oriented skills and approach must be there.

599) Very nice

600) Very good

601) Very helpful

602) Please Clean the Washroom always

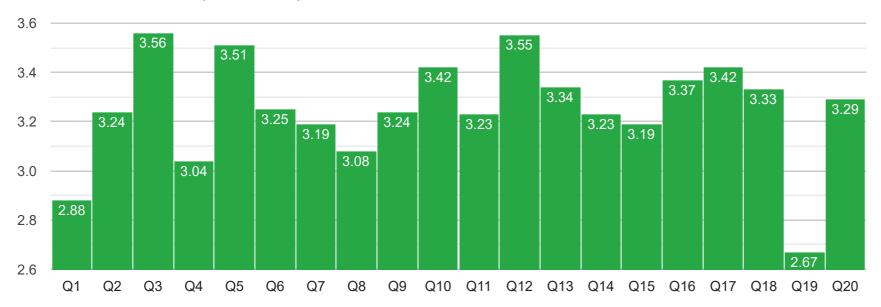
603) Please look at the water supply in afternoon

604) Overall good

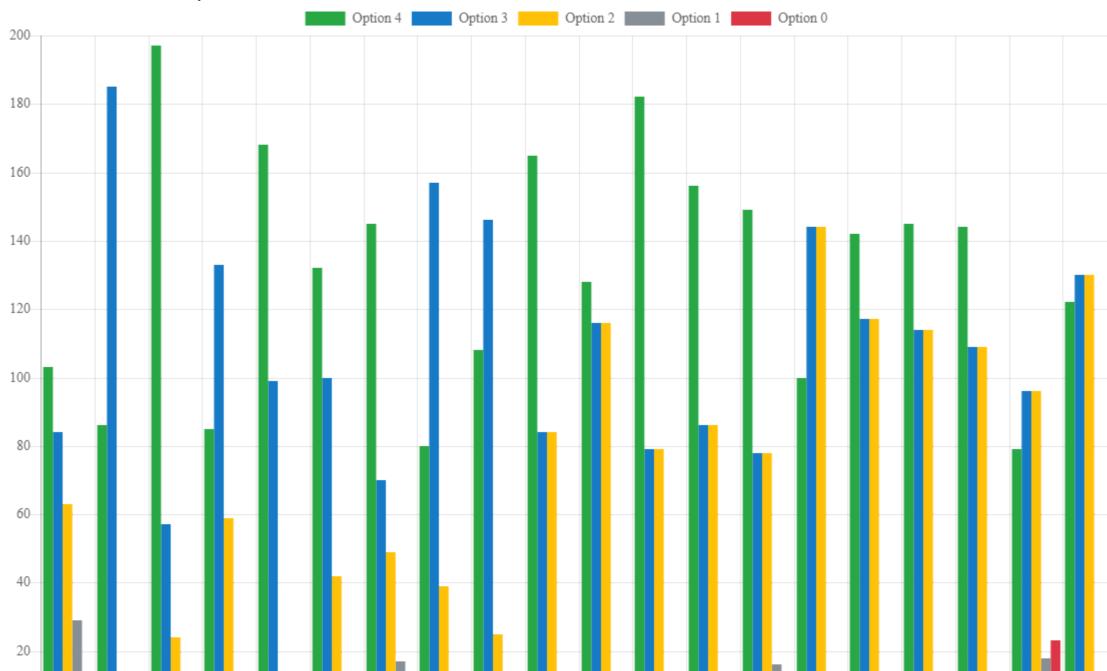
605) Well

606) Well

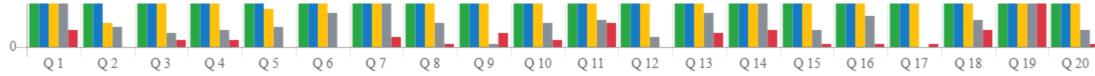
607) Well



Question-wise Scores (in 0 to 4 scale)



### Number of Student Responses



Overall Student Satisfaction Survey Report (2022-23)

